



COVID-19 Provider Town Hall

2-5-2021



Temperature Monitoring Reminder

- COVID-19 Vaccine Primary and Back-up Coordinators must monitor and document temperatures of storage units containing COVID-19 vaccines twice daily using approved temperature logs.
 - Ultra-cold vaccine storage (Celsius)
 - Ultra-cold vaccine storage (Fahrenheit)
 - Refrigerator or Freezer vaccine storage
- COVID-19 Vaccine Primary and Back-up Coordinators must download continuous temperature monitoring device reports weekly
- COVID-19 Transport logs are also required for any vaccine transport related to transfer, temporary clinics, or redistribution
- Submit both temp logs and DDL reports to COVIDProviderEnrollment@dhec.sc.gov every Friday by COB. Include Facility Name + Temp Logs in subject line

Shipper/Boxes Return

- Pfizer thermal shipper needs to be returned using the return label
- Ensure the Controlant temperature monitoring device has been disabled
- Moderna boxes should be returned with the included return labels
- Other than vaccine, facilities can leave contents in the boxes (shipping materials, ice packs) and seal them with standard packaging tape and have UPS pick them up

Empty Vial Disposal Reminder

- Please ensure all empty vials are discarded using your facilities standard process or in a sharps container
- CDC has advised to ensure proper disposal to prevent counterfeit vials of COVID-19 vaccine

Pfizer and Moderna Vaccine Orders

- Moderna orders should arrive 2/5 (today)
- Pfizer 1st dose orders should arrive Monday, 2/8
 - 1st dose amounts have been documented in your VAMS inventory request
- Pfizer 2nd dose orders should arrive Tuesday, 2/9
 - 2nd dose amounts will be documented in your VAMS inventory request once the order amounts are available
- Vaccine order questions can be directed to COVIDProviderEnrollment@dhec.sc.gov

Inventory Reminders

- Report daily on-hand inventory to VaccineFinder
- Please ensure all doses (vials) you receive are added to VAMS inventory
- Manually tally extra doses from Pfizer and Moderna MDVs
 - Add a “vial” to your VAMS inventory for every 5 extra Pfizer doses or 10 extra Moderna MDV doses
- VAMS inventory requests are due weekly on Tuesdays by 12pm. Facilities must include the amount for 1st doses and 2nd doses in the notes section. If 0 for either, please specify.
- 2nd dose amounts based on 1st doses administered are guaranteed by DHEC

Jan 29 VAMS Inventory
Management Update Training
video and slides
([recording posted](#))

Vaccine Administration Documentation

- Required vaccine administration documentation within 24 hours of administration for all DHEC COVID-19 vaccine providers in VAMS.
 - Exception: pharmacies participating in the federal/state LTCF program
- Doses administered and utilization captured on public facility-level spreadsheets on [DHEC's Allocations website](#)
- New VAMS resource available on [webpage](#): VAMS Documenting Vaccinations in Standard and Mobile Clinics Reference Guide

VAMS Checked-In Appointments Status Issue

Steps for clinics to take action on 'checked-in' appointments:

1. Healthcare provider logs into VAMS portal
2. Click on the list view for 'Checked-in Recipients' (Screenshot 1)
3. Log vaccination for the recipient as a back-date or cancel appointment so that recipient can schedule a new appointment.

Screenshot 1



Release 1.4 Highlights: Jan 30, 2021

■ Release 1.4 highlights:

- Recipients will see earliest possible appointments when searching for clinics and color-coded appointment availability in calendar view when scheduling appointments
- Updating second-dose eligibility interval for Pfizer BioNTech from 17 to 21 days for new recipients
- Clinics can now reserve a percentage of appointments for first dose, second dose, and walk-ins
- Third-party clinic healthcare professionals (HPs) can log vaccination events on behalf of other HPs and record past vaccination they administered themselves. Prevacination actions must be complete and marked as such prior to logging vaccination.
- Cannot backdate first dose vaccinations prior to the dates vaccine became available, per manufacturer
- Adding External System ID field to third-party clinic uploads
- Alert for third-party clinic healthcare professionals administering vaccine prior to protocol schedule
- Adding jurisdiction Help Desk information to registration emails for clinics, organizations, and recipients

[Release 1.4
Demonstration
recording
available!](#)

Release 1.5- February 6

Release 1.5 Planned Enhancements

1. Flexible Registration and Flexible Interface
2. Third-party reports
3. Front desk users can add recipients in standard clinics (standard/third-party hybrid)
4. Slot capacity reports for clinics
5. Ability to record vaccine administration on behalf of the healthcare professional (standard clinic)
6. Prevaccination Questionnaire: Healthcare professional has ability to select “no for all questions”
7. Prevaccination Questionnaire: Healthcare professional can select that it was completed outside of VAMS
8. Adding VAMS System ID to the existing and new recipients
9. Remove medical history screen and organization screen from recipient portal
10. Sending two-factor authentication via SMS if users’ preferred contact method

Important Resources

- [DHEC COVID-19 Vaccine](#)
 - [Allocations](#)
 - [Priority Population Guidance](#) (65 and older on Feb 8)
 - [Updated VAMS Training and Reference Resources](#)
- [Interim Clinical Considerations for Use of mRNA COVID-19 Vaccines Currently Authorized in the United States](#)
- [Pfizer-BioNTech COVID-19 Vaccine](#)
- [Moderna COVID-19 Vaccine](#)
- **NEW:** DHEC Vaccine Information Line: 1-866-365-8110; public assistance for scheduling appointments

VAMS Help Desk Reminder

- CDC VAMS Help Desk
 - All clinic users: submit questions, technical assistance, other issues via the Help function to submit a ticket, or
 - Call 1-833-957-1100, M-F, 8a-8p
- DHEC Help Desk
 - vams@dhec.sc.gov for clinic users additional assistance, program clarification, onboarding, new clinic set-up, additional clinic set-up requests
 - Recipients and organization/employer coordinators need to contact vams@dhec.sc.gov if experiencing issues

